

ENROLLMENT FAQs.

Starting in early 2020, Shell Vacations Club members will have the option to enroll their eligible points into Club Wyndham Plus. This will open the door to more destinations and exciting vacations — but only if it's right for you. Here are a few FAQs and answers to help address questions you may have about this voluntary opportunity.

OVERVIEW

What does this opportunity mean for Shell Vacations Club and its members?

Although this is an evolution for Shell Vacations Club, the opportunity to become a Club Wyndham owner is completely voluntary. **Shell Vacations Club will remain intact and member benefits are not being reduced or eliminated.**

Will members who maintain their Shell Vacations Club membership(s) still have access to the same resorts and benefits within Shell Vacations Club?

Yes, members will still have access to all of the wonderful benefits and resorts Shell Vacations Club has to offer, even if they do not choose to enroll into Club Wyndham.

ELIGIBILITY

Which Shell Vacations Club membership(s) are eligible for enrollment?

At this time, the following membership(s) are eligible for this opportunity:

- Shell Owner Association – Hawaii
- Shell Owner Association – West *(Includes memberships that were previously part of Shell Owner Association – Americana.)*
- Various deeded ownerships *(Includes deeded contracts from the following resorts: The Legacy Golf Resort, Orange Tree Resort, Paniolo Greens, Starr Pass Golf Suites, Inn at the Opera, Peacock Suites, Suites at Fisherman's Wharf, and Kona Coast Resort.)*

Please remember that loans and club dues must be in good financial standing in order to enroll eligible membership(s) into Club Wyndham.

Which Shell Vacations Club locations will offer the ability to join Club Wyndham?

The opportunity to enroll a Shell Vacations Club membership(s) into Club Wyndham will **only be offered** at the following resorts:

- Vino Bello Resort®
- The Legacy Golf Resort
- Kauai Coast Resort at the Beachboy
- Peacock Suites
- Desert Rose Resort®
- Kona Coast Resort
- The Donatello
- Waikiki Marina Resort at the Ilikai
- Inn at the Park
- Club Wyndham Harbour Lights
- Club Wyndham Grand Desert
- Club Wyndham at Waikiki Beach Walk®
- Club Wyndham Canterbury

ENROLLMENT

How will members be notified when they can enroll their Shell Vacations Club membership(s) into Club Wyndham?

Members will receive formal notifications as well as updates in the Member News section on shellvacationsclub.com.

How can members start the enrollment process?

At this time, the enrollment opportunity is only available to members who go through a sales tour at one of the resorts listed above. Members who have upgraded with Shell Vacations Club or purchased Club Wyndham Plus on or after Oct. 1, 2018, will be contacted to enroll their eligible memberships once the enrollment process begins in early 2020.

Is there an enrollment fee, or do members have to purchase more points?

At this time, members must purchase Club Wyndham Plus points in order to have the option to enroll their eligible Shell Vacations Club points into Club Wyndham Plus. Currently, enrollment fees will be waived for members who purchase Club Wyndham points. However, a \$189 processing fee per membership is required at the time of enrollment in early 2020. Members who purchased Shell Vacations Club points within an eligible association on or after Oct. 1, 2018, will be eligible for this enrollment opportunity and will have the enrollment fee waived.

How many Club Wyndham Plus points will a member receive if they enroll their membership with Club Wyndham?

Members will receive 40 Club Wyndham Plus points for every one Shell Vacations Club point. For example, if a member owns 4,000 points with Shell Vacations Club, then they will own 160,000 points with Club Wyndham in addition to any other Club Wyndham contracts purchased.

How will this impact maintenance fees and club fees for members who choose to enroll?

The maintenance fees paid to the underlying Shell Owners Association will not change. The member will no longer pay a club fee for Shell Vacations Club for as long as their timeshare interest is enrolled with Club Wyndham Plus. However, the member will be obligated to pay the Club Wyndham program fee, which is based on the amount of points owned within the Club Wyndham program. Any pre-paid fees will be applied to the new Club Wyndham account.

If a member owns multiple contracts within one club, can they convert some of their contracts over?

No, if a member chooses to enroll, they must enroll their whole membership within each club. If they own at more than one home club within Shell Vacations Club (i.e. West and Hawaii memberships), then they may choose which eligible membership(s) to enroll.

JOINING CLUB WYNDHAM**What points will be enrolled into a member's Club Wyndham account?**

Only allocated annual Use Year points will convert to Club Wyndham points using the 40:1 conversion rate. All other points including, but not limited to, banked, shared, customer satisfaction, Bonus, or Weeks for Deposit points will not convert to Club Wyndham points.

Will a member be able to keep any future Shell Vacations Club reservations if they choose to enroll in Club Wyndham?

No, any existing reservation on the member's Shell Vacations Club account will be canceled once the membership is enrolled in Club Wyndham.

If a member chooses to enroll in Club Wyndham, will they lose access to their priority booking into their home club resorts?

After members enroll in Club Wyndham Plus, they will still be able to book their home club through their Advanced Reservation Period, which is 13-10 months prior to the arrival date.

What will happen to member's Signature status?

The Club Wyndham VIP program offers many similar benefits to the Signature program, plus much more! After the conversion, if the total amount of points a member owns falls into one of the categories below, the member will qualify for the Club Wyndham VIP program.

- VIP Silver: 400,000 – 699,999 points
- VIP Gold: 700,000 – 999,999 points
- VIP Platinum: 1 million+ points

Will resale contracts count toward the Club Wyndham VIP status?

Resale contracts are eligible for enrollment, however, they do not count toward the member's Club Wyndham VIP program status.

What will happen to any points that have already been deposited with RCI?

Like Shell Vacations Club, Club Wyndham is affiliated with RCI. Any unused RCI points will be converted and transferred to the member's new Club Wyndham RCI account using the 40:1 conversion rate. If an enrolled member maintains a membership within Shell Vacations Club, the points deposited will remain in the RCI account connected with Shell Vacations Club.

For more information and additional resources about Club Wyndham, visit clubwyndham.com/be-in-the-club, or visit an eligible sales location.