

Stay in touch

ASK QUESTIONS, GET ANSWERS,
OR JUST SAY HELLO.

CONTACT INFORMATION

Member Services

877-743-5510

Monday - Friday: 9 a.m. to 11 p.m. ET

Saturday - Sunday: 10:30 a.m. to 6:30 p.m. ET

shellvacationsclub.com

Signature Member Services

877-782-3583

signature@wyn.com

shellvacationsclub.com/signature

SOCIAL MEDIA

facebook.com/svcfanpage

twitter.com/shellvacations

youtube.com/shellvacationsclub01

MAILING ADDRESS

Shell Vacations Club

6277 Sea Harbor Drive

Orlando, FL 32821



More to Explore

YOUR QUICK REFERENCE GUIDE
TO SHELL VACATIONS CLUB

SHELL VACATIONS CLUB



Be prepared to go places

Congratulations on enhancing your Shell Vacations Club membership. You'll have fun discovering the many additional features of upgrading, and we're excited to be able to help you make your globe-trotting dreams a reality. On this journey you will use *shellvacationsclub.com* to:

- Explore resorts and make future reservations
- Review exciting vacation options such as SVC Collections and SVC LifeStyles
- Discover more about the benefits and resources available to you
- Learn how to make the most out of your ownership
- Understand the Signature program

To make things easy, start by noting these important items from your Membership Agreement.

My member number _____

My home club(s) _____

My annual points _____ My use year starts on _____

Your gateway to vacation planning

Your owner website is the perfect way to manage your Shell Vacations Club membership. From exploring resorts to discovering your benefits, you can take complete control of your travel experience. But, first things first — let's get you booked on your next vacation!

Start by logging into your Membership Account on *shellvacationsclub.com*, then use the menu to scroll down to Point and Play™ under **Reservations**.

1. Choose one of your world-class resorts
2. Select a date
3. Book your next vacation

YOU'RE ON YOUR WAY!





Making the most of your membership

Now that you've increased your membership, you'll want to take full advantage of your Shell Vacations Club experience by maximizing your points. Get a refresher with great tips online by visiting shellvacationsclub.com and clicking on the Owner Education banner.

RCI®

Use your points to exchange into more than 4,300 affiliated resorts in nearly 110 different countries.*

Instant Exchange - Discount on the points required for reservations made sixty (60) days or less in advance of check-in.

RCI Nightly Stays - RCI members can use points to confirm Nightly Stays at RCI affiliated resorts.

VACATIONS FOR VETS

Gift your points for vacation accommodations for both active and veteran members of the U.S. and Canadian Armed Forces.

BANKING POINTS

Don't think you'll be using all your points this year? Don't let them expire — bank them for use next year and use them for a really grand vacation.

This is just a sample of what's in store for you.

**Exchange fees apply*

Vacation on another level

The Signature Program is designed to recognize and provide enhanced levels of service to Shell Vacations Club members with 7,000 or more eligible points. Elevating to Signature status allows you to receive a host of exclusive vacation planning benefits, special benefits during your stay and access to additional travel experiences.

Imagine the ever-evolving options of these Signature rewards. It all adds up to even more ways to enjoy life your way.

WHAT'S YOUR SIGNATURE TIER?

 SIGNATURE CHOICE 7,000-13,999 POINTS	 SIGNATURE ELITE 14,000-24,999 POINTS	 SIGNATURE PRESTIGE 25,000+ POINTS
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Signature highlights

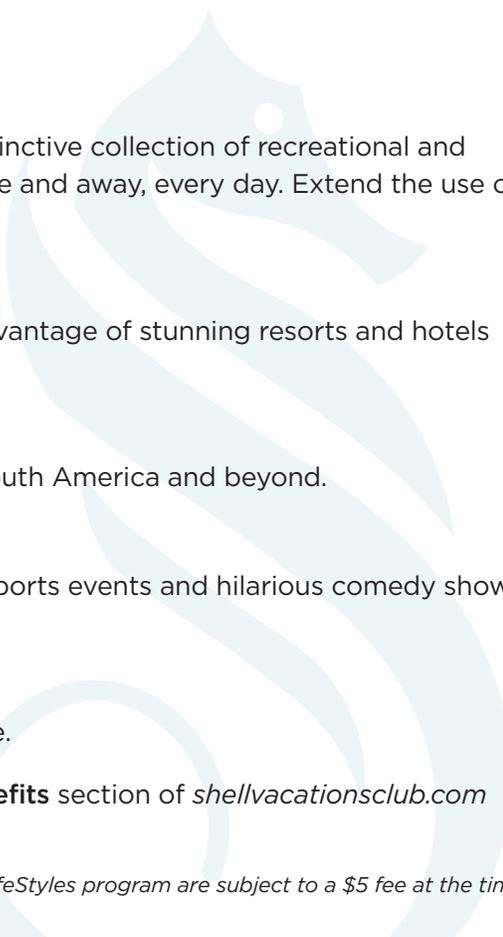
As a Signature member, you'll enjoy extra discounts, upgrades to your unit and many more privileges that take your vacations to the next level. These premium benefits are available only to Signature Choice, Elite or Prestige members.

Benefits	Signature Choice	Signature Elite	Signature Prestige
20% Points Discount on Inventory ^{1,2,3}	Within 30 days of check-in	Within 45 days of check-in	Within 60 days of check-in
Advance Resort Unit Upgrades ^{2,4}	2 per year within 30 days of check-in	4 per year within 45 days of check-in	6 per year within 60 days of check-in
Additional Days of Free Shell Transaction Fees	1	2	Unlimited
Luggage Delivery ^{1, 5}	•	•	•
Express Checkout	•	•	•
Late Checkout ¹	•	•	•
Amenity Gift			•
Complimentary Housekeeping ⁶			•

¹Subject to availability. ²Available only at SVC-managed locations. ³Member will not be able to cancel and rebook the same reservation within the same calendar day. ⁴Upgrades are available within the same resort only, limit of 1 upgrade per reservation. ⁵Separate fees apply. SVC points cannot be used.

⁶Available upon request and includes services such as emptying the trash, making the beds, changing out dirty towels and vacuuming.

SVC LifeStyles



Vacationing isn't a hobby, it's a lifestyle. SVC LifeStyles* is a distinctive collection of recreational and travel opportunities that enhance the way you live, both at home and away, every day. Extend the use of your SVC Points with these options.

NORTH AMERICAN ACCOMMODATIONS

Discover untapped beauties in your own backyard by taking advantage of stunning resorts and hotels from Canada to the Caribbean.

INTERNATIONAL ACCOMMODATIONS

Pack a passport for select sanctuaries in Europe, Central and South America and beyond.

ACTIVITIES

Make glorious memories at the best music concerts, premium sports events and hilarious comedy shows with SVC Premium Event Tickets.

LEISURE

Unwind and rejuvenate in one of many soothing spas worldwide.

Stay on top of your SVC LifeStyles offerings by visiting the **Benefits** section of shellvacationsclub.com regularly. New options and opportunities are continually added.

**SVC LifeStyles is an optional, fee-based program. All transactions in the SVC LifeStyles program are subject to a \$5 fee at the time of points redemption.*

SVC Collections

Unearth treasures available only to Shell Vacations Club members with your SVC Collections benefit. Use your points for cruises, airfare, hotels, rental cars, international tours and so much more. This program is designed specifically to meet the travel and leisure needs of Shell Vacations Club members.





Travel smarter, travel farther

- Wyndham Rewards® GOLD Level membership - as a Shell Vacations Club member, you receive complimentary GOLD Level perks in Wyndham Rewards
- Party Weekends* - 4-day/3-night discounted themed packages at select destinations with resort accommodations, special events and activities for small groups of Shell Vacations Club members
- Select Connections™ - use your SVC points at select non-SVC resorts in the U.S. and Caribbean
- SVC PlayDeck - your prepaid card can be used for services and merchandise wherever debit Visa is accepted

All the details are at [shellvacationsclub.com](https://www.shellvacationsclub.com).

**Terms and Eligibility requirements apply.*

Stay connected

Make sure you always know what's going on with your club and your community.

GET CURRENT.

Read up on Shell Vacations Club news on your owner website, monthly *Pulse* email, biannual *Directions* magazine and monthly *Insider*.

GET EDUCATED.

Visit the Learning On Demand library online and watch the educational videos to help learn the ins and outs of your membership.

GET SOCIAL WITH US.

Like, share, follow and engage with us on Facebook, Twitter, Instagram and YouTube. It's another great way to stay in the loop and connect with fellow members.

